


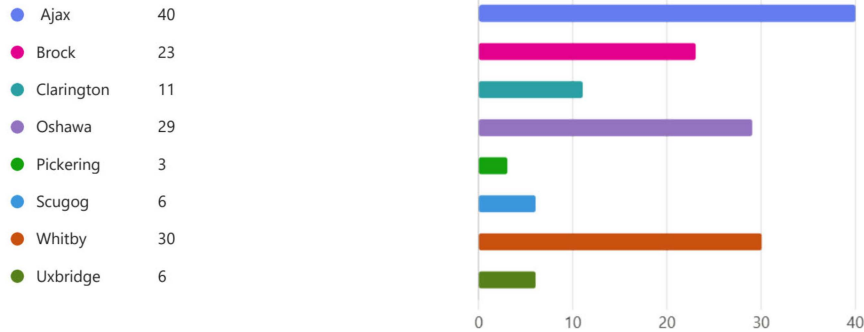


Responses Overview Active

Responses 148 	Average Time 03:31 	Duration 202 Days 
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1. Please indicate which city, town or township you reside in.



2. Please indicate your postal code.

148
Responses

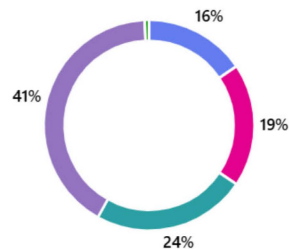
Latest Responses
 "L1R 3R2"
 "L1n 4n6"
 "L1P 1A6"
 ...

11 respondents (7%) answered L1N for this question.



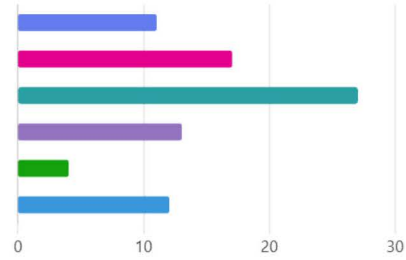
3. Do you currently use accessible taxis?

● Yes, for myself	23
● Yes, as a caregiver	28
● I would if it were available in my area	35
● No, I do not use accessible taxis	61
● Other	1



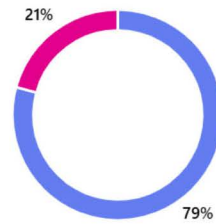
4. How often do you use accessible taxis?

Daily	11
Weekly	17
Monthly	27
Seasonally	13
Annually	4
Never	12



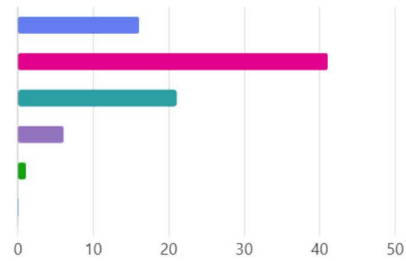
5. In the last 24 months have you needed an accessible taxi and were not able to book one?

Yes	65
No	17



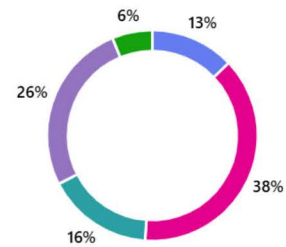
6. If an accessible taxi were available how often do you think you would use it?

Daily	16
Weekly	41
Monthly	21
Seasonal	6
Annually	1
Never	0



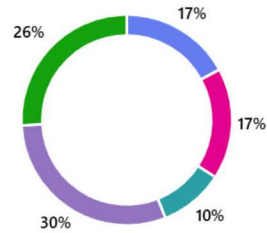
7. What is your primary destination when using accessible taxi services? Check all that apply.

Employment/volunteering	23
Health/medical appointment	68
Leisure (casino, restaurant, movie theatre, community program)	29
Personal errands (groceries, banking, etc.)	47
Other	11



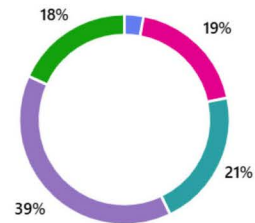
8. Which other types of transportation do you use? Select all that apply.

● Private transportation companies (e.g. Uber/Lyft)	43
● Durham Region Transit	43
● Durham Region Transit Specialized Service	25
● Personal Vehicle	76
● Vehicles belonging to friends or family	65



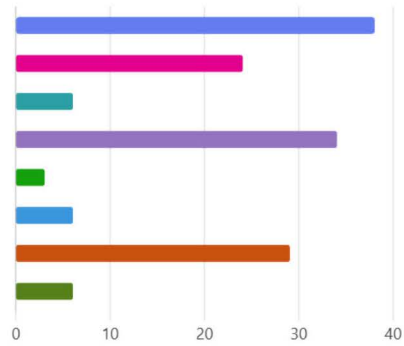
9. What challenges have you encountered when using accessible taxi services? Select all that apply.

● No challenges – Accessible Taxi Services in my municipality work well	6
● I had a need in the past but was not aware this service was available/did not know where to call for...	38
● Too costly	43
● Accessible taxi was not available for my pick-up time / too few accessible taxis available.	79
● Other	37



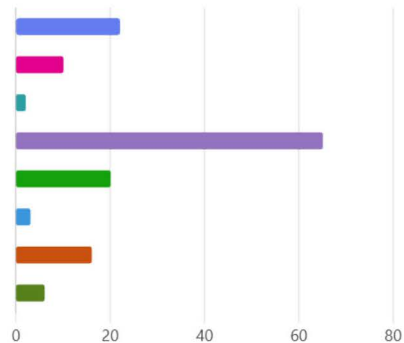
10. Which municipality are you likely to start your travel from?

● Ajax	38
● Brock	24
● Clarington	6
● Oshawa	34
● Pickering	3
● Scugog	6
● Whitby	29
● Uxbridge	6



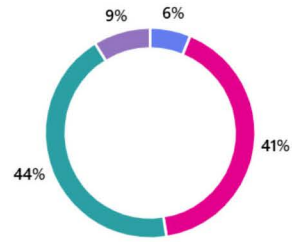
11. Which municipality are you likely to travel to?

● Ajax	22
● Brock	10
● Clarington	2
● Oshawa	65
● Pickering	20
● Scugog	3
● Whitby	16
● Uxbridge	6



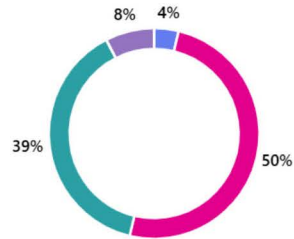
12. Condition of vehicle:

● Exceptional	5
● Good	33
● Fair	35
● Poor	7



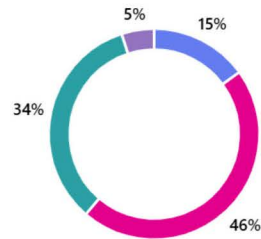
13. Cleanliness of vehicle:

● Exceptional	3
● Good	40
● Fair	31
● Poor	6



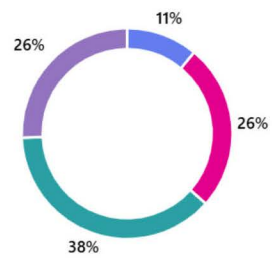
14. Driver professionalism:

● Exceptional	12
● Good	37
● Fair	27
● Poor	4



15. Timeliness of pickup

● Exceptional	9
● Good	21
● Fair	31
● Poor	21



16. Overall service with an accessible taxi in Durham Region

● Exceptional	2
● Good	24
● Fair	33
● Poor	25

